
REPORT FOR: CABINET

Date of Meeting:	14 July 2016
Subject:	Strategic Performance Report – Quarter 4, 2015/16
Key Decision:	No
Responsible Officer:	Tom Whiting, Corporate Director of Resources and Commercial
Portfolio Holder:	Councillor Kiran Ramchandani, Portfolio Holder for Performance, Corporate Resources and Customer Services
Exempt:	No
Decision subject to Call-in:	Yes
Wards affected:	All Wards
Enclosures:	Appendix 1 – Strategic Performance Report

Section 1 – Summary and Recommendations

This report summarises Council and service performance for Quarter 4 against key measures and draws attention to areas requiring action.

Recommendations:

That

1. Portfolio Holders continue working with officers to achieve improvement against identified key challenges;

2. Cabinet note the report and identify any changes it wishes to see in future reports.

Reason: (For recommendations)

1&2: To enable Cabinet to be informed of performance against key measures and to identify and assign corrective action where necessary.

Section 2 – Report

Introductory paragraph

Cabinet on 9 September 2004 agreed to sit in the role of Performance Board on a quarterly basis and to receive the Strategic Performance Report. The report helps members to monitor progress against the Council’s vision and Council Priorities and identify corrective action where necessary.

Reporting Format

Following the Council’s adoption of the Harrow Ambition 2020 plan in February 2016, the content of this report has been adjusted such that Achievements are summarised under the three strategic themes:

- Build a Better Harrow
- Be More Business-like and Business Friendly
- Protect the Most Vulnerable and Support Families, together with an ‘Other Achievements’ category.

The remainder of the report is arranged, as previously, to correspond with the Council Priorities set out in the Corporate Plan 2015. Reports from quarter 1 of 2016/17 onwards will be fully restructured to address the new plan.

Some measures in the scorecard are available only annually or biennially as they concern outcomes that change relatively slowly over time. For simplicity, they are therefore shown only in the quarter in which data becomes available.

The report at **Appendix 1** provides the following content:

Summary of achievement in the Quarter

- Highlights of achievements under the strategic themes of the Harrow Ambition plan

Performance Summary for each Council Priority and the “Efficient and Effective Organisation” perspective

- Progress against Key Projects and Initiatives identified in the Corporate Plan 2015.
- Information and current or planned action against each performance indicator with a red status in the “key challenges” section

- The corresponding section of the Corporate Scorecard

Options considered

None

Implications of the Recommendation

Performance Issues

The report deals in detail with performance issues.

Environmental Implications

There are no direct environmental implications arising from this report. However, each of the projects referred to in the report will have some environmental impact and this should be assessed to ensure that any decisions, taken in response to this report, do not have a negative impact on the environment and, where possible, positively contribute towards the Council's climate change strategy.

Risk Management Implications

The risks arising from the Performance Report will be measured through the Council's Corporate Risk Register.

Legal Implications

None specific to this report.

Financial Implications

There are no Financial Implications arising from this report.

Equalities implications / Public Sector Equality Duty

Any decisions driven by the actions taken in response to this report will need to be assessed through an Equalities Impact Assessment.

Council Priorities

The Council's vision:

Working Together to Make a Difference for Harrow

This report deals with progress against each of the Council Priorities.

Section 3 - Statutory Officer Clearance

Name:	Sharon Daniels	<input checked="" type="checkbox"/>	on behalf of the Chief Financial Officer
Date:	8 June 2016		
Name:	Matthew Adams	<input checked="" type="checkbox"/>	on behalf of the Monitoring Officer
Date:	4 July 2016		

Ward Councillors notified:	NO, as it impacts on all Wards
EqIA carried out:	NO
EqIA cleared by:	This report contains no recommendations for changes in service

Section 4 - Contact Details and Background Papers

Contact: Martin Randall, Business Intelligence Partner
(Resources, Community & Culture), Strategic Commissioning, 020
8424 1815, martin.randall@harrow.gov.uk

Background Papers: [Corporate Plan 2015](#), [Harrow Ambition
2020](#)

**Call-In Waived by the
Chairman of Overview
and Scrutiny
Committee**

NOT APPLICABLE

[Call-in applies]